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- Changing the game with service and technology innovation
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- Summary



#### THE START OF THE YEAR HAS BEEN IN LINE WITH OUR EXPECTATIONS

KEY FIGURES	1-6/2012	1-6/2011	Change %	2011
Orders received, MEUR	1,088.3	963.7	+12.9	1,896.1
Order book at end of period, MEUR	1,122.8	981.0	+14.5	991.8
Net sales, MEUR	1,035.2	847.3	+22.2	1,896.4
EBITA* excluding restructuring costs, MEUR	66.1	50.5	+30.8	131.6
EBITA* excluding restructuring costs, %	6.4 %	6.0 %		6.9 %
Operating profit (EBIT) excluding restructuring costs, MEUR	58.7	43.6	+34.5	117.2
Operating margin (EBIT) excluding restructuring costs, %	5.7 %	5.2 %		6.2 %
EPS, diluted, EUR	0.64	0.40	+61.6	1.10
Gearing, %	64.7 %	26.7 %		50.5 %
Return on capital employed %, Rolling 12 Months	17.2 %	21.3 %		17.1 %

<sup>\*</sup>Operating profit excluding amortization of acquisition-related intangible assets

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#### **SUMMARY OF H1/12**

#### Positives

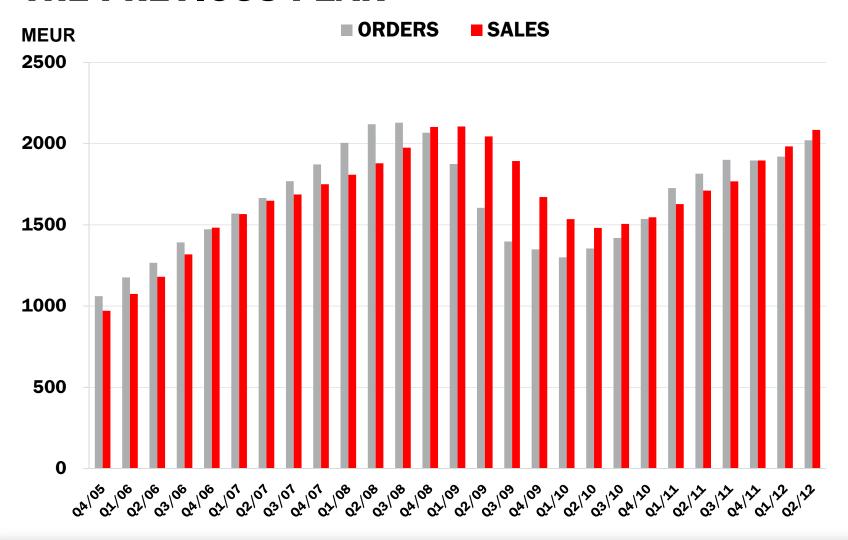
- Strong order intake particularly in Equipment leading to all-time high order book
- Continued strong development in Service contract base, +8% Y/Y in units and +20% Y/Y in value at end-June
- Turnaround in Service EBIT margin thanks to sales growth and executed restructuring

#### Negatives

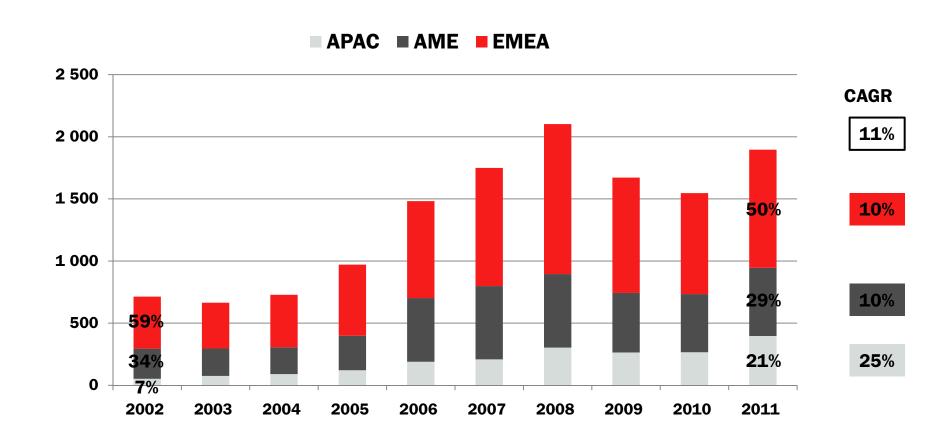
- Operating leverage modest in Equipment due to intense competition, sales mix and growth in fixed costs
- Demand remained weak in China, but did not get worse vs. H2/11
- Net working capital high

H1 ORDERS RECEIVED Y/Y	EMEA	AME	APAC
SERVICE			
EQUIPMENT			

## OUR R12M ORDERS AND SALES ARE CLOSE TO THE PREVIOUS PEAK

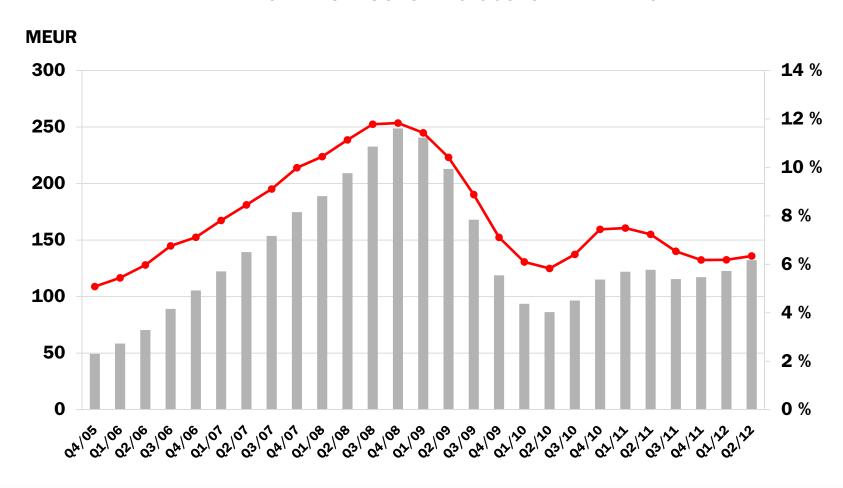


## APAC'S SHARE OF OUR SALES HAS INCREASED FROM 7% TO 21% IN 10 YEARS



## OUR PRIMARY FOCUS IS TO IMPROVE PROFITABILITY

**■ EBIT EXCL. RESTRUCTURING COSTS → MARGIN** 





#### CHANGING THE GAME

WITH SERVICE AND TECHNOLOGY INNOVATION

#### **OUR NEW VISION**

"We know in real time how millions of lifting devices and machine tools perform. We use this knowledge around the clock to make our customers' operations safer and more productive."

#### **EVOLUTION OF MAINTENANCE**

# POWER OF INFORMATION Reactive Preventive Real-time

## EQUIPMENT TECHNOLOGY FOUNDATION ENABLING REAL-TIME SERVICES

#### **Technology**

**Automated cranes** 

PLC controlled cranes

Control Pro for industrial cranes

**SmartCrane** 

Remote-based data collection and analysis

Remote sensors

(rope, brake, vibration, environmental aspects)

Internet technology, IT development

End of 80's

2002

2010

2012

#### **Customer value**

Condition monitoring systems

Remote help via modem

Safe working period

Hoist diagnostics

**TRUCONNECT®** 

Safety, lifetime and usage information

Remote condition monitoring and predictive maintenance

Real-time service

## MACHINES THAT CAN SENSE THEIR OWN PERFORMANCE, USAGE AND CONDITION

#### **Typical sensor measurements:**

- Load
- Position
- Speed, acceleration
- Temperature of components
- Voltage
- Current
- Power
- RPM
- Vibration
- Noise
- Rope angle
- Deflection
- Stress
- Ambient temperature, humidity, corrosivity



#### **TRANSPARENCY**

**REAL-TIME DATA THROUGHOUT THE PRODUCT** 

Sales

R&D

LIFE CYCLE

Offered product fits the application; correct performance parameters and application-specific features

Continuous R&D of based on massive amount of real data from various customer applications and product configurations

Right timing and scope of work for modernizations

Product monitoring and real-time data is used already during installation

Usage and sensor data provide clues for safety and performance improvements:

- Training
- Product feature updates
- Service support

Optimized maintenance cost: maintenance is done based on real usage, not by calendar

## SCALABLE PRODUCTS ENABLE VALUE-BASED PRICING





## **OPTIONAL**

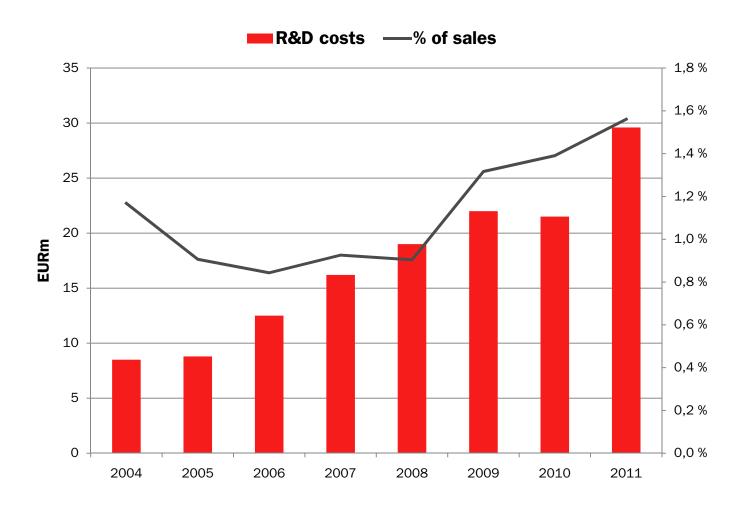
#### Load control:

 Making the crane operator's work safer and more productive

#### **Positioning & area control**:

- Assisting the crane operator to position the load more efficiently and more accurately
- Adapting the crane's working area to the physical layout of your production line

#### **INCREASING R&D INVESTMENT**





## CHANGING THE GAME IN EMERGING MARKETS

#### **ROLE OF EMERGING MARKETS**

Table 1: BRICs Move Up USD-denominated GDP Rankings

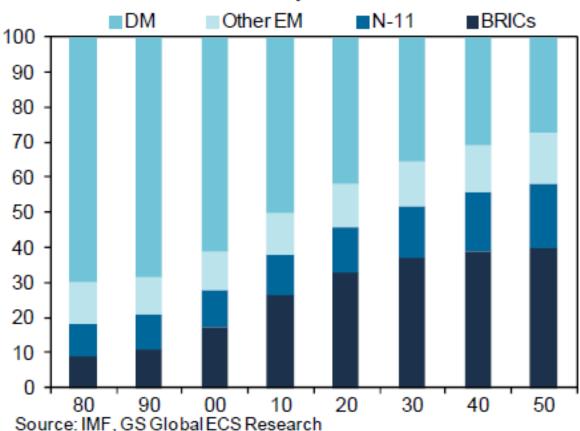
	1980	2000	2010	2050*
1	United States	United States	United States	China
2	Japan	Japan	China	United States
3	Germany	Germany	Japan	India
4	France	United Kingdom	Germany	Brazil
5	United Kingdom	France	France	Russia
6	Italy	China	United Kingdom	Japan
7	Canada	Italy	Brazil	Mexico
8	Mexico	Canada	Italy	Indonesia
9	Spain	Mexico	Canada	United Kingdom
10	Argentina	Brazil	India	France
11	China	Spain	Russia	Germany
12	India	Korea	Spain	Nigeria
13	Netherlands	India	Australia	Turkey
14	Australia	Australia	Mexico	Egypt
15	Saudi Arabia	Netherlands	Korea	Canada
16	Brazil	Argentina	Netherlands	Italy
17	Sweden	Turkey	Turkey	Pakistan
18	Belgium	Russia	Indonesia	Iran
19	Switzerland	Switzerland	Switzerland	Philippines
20	Indonesia	Sweden	Poland	Spain

<sup>\*</sup>projections; Source: GS Global ECS Research

#### **ROLE OF EMERGING MARKETS**

Chart 8: The Growing Weight of BRICs, N-11 % and other EM in the Global Economy

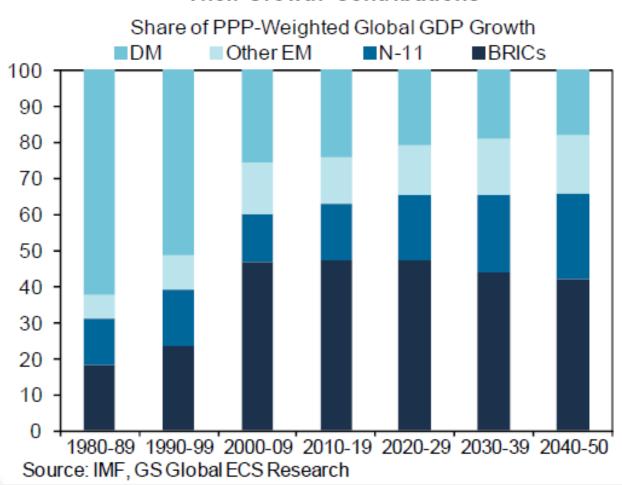
Share of PPP-Adjusted GDP Levels



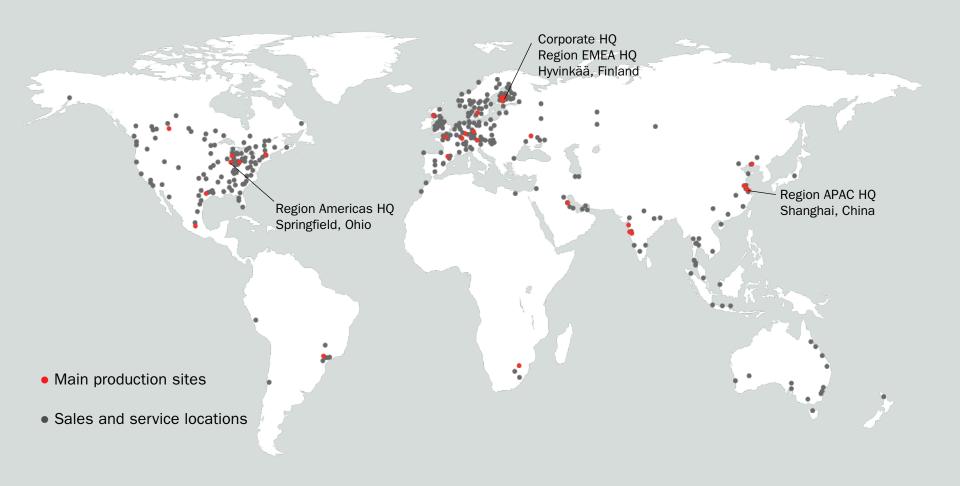
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#### **ROLE OF EMERGING MARKETS**

% Chart 15: N-11 and Other EM to Increase Their Growth Contributions



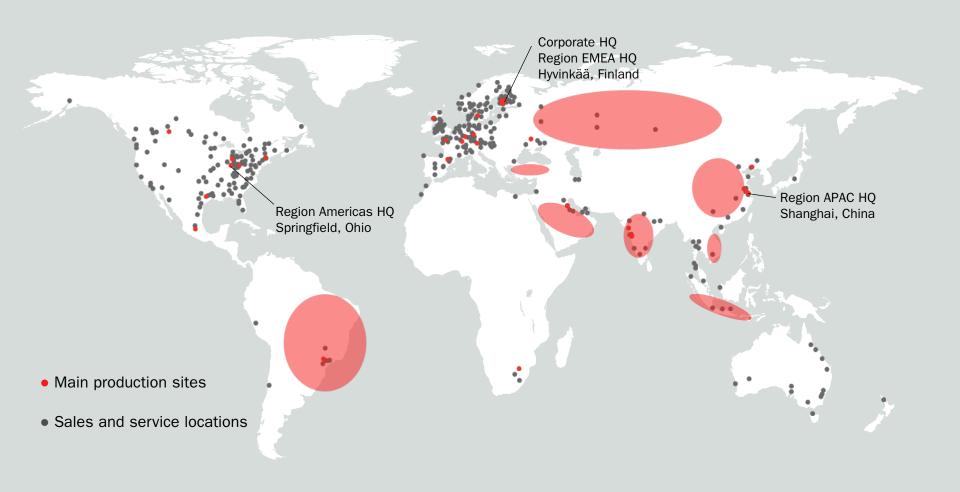
#### **OUR COMPANY ON THE MAP**



#### MAPPING SELECTED RECENT ACQUISITIONS



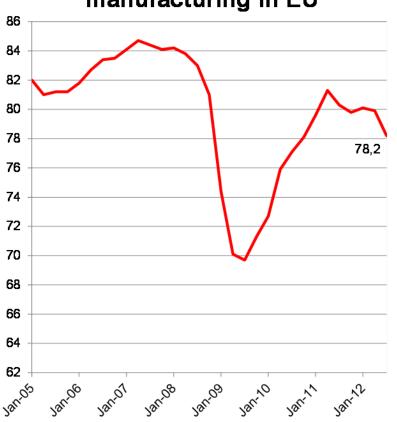
#### PRIORITY AREAS FOR FURTHER EXPANSION



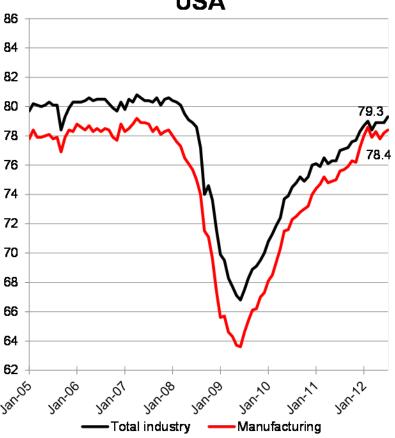


#### **CAPACITY UTILIZATION: EU27 AND USA**

### Capacity utilisation of manufacturing in EU



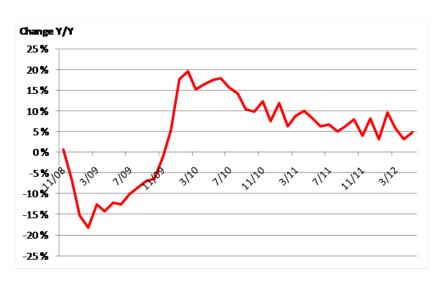
#### Capacity utilisation in the USA



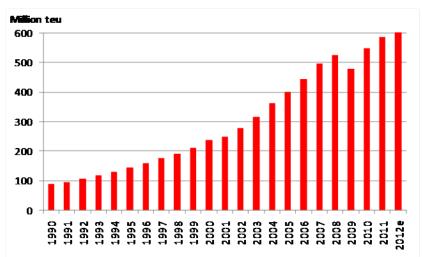
SOURCES: Eurostat (latest data point Q3/12), Federal Reserve Bank of St. Louis (July 2012)

#### **CONTAINER TRAFFIC**

#### **Monthly container handling volume**

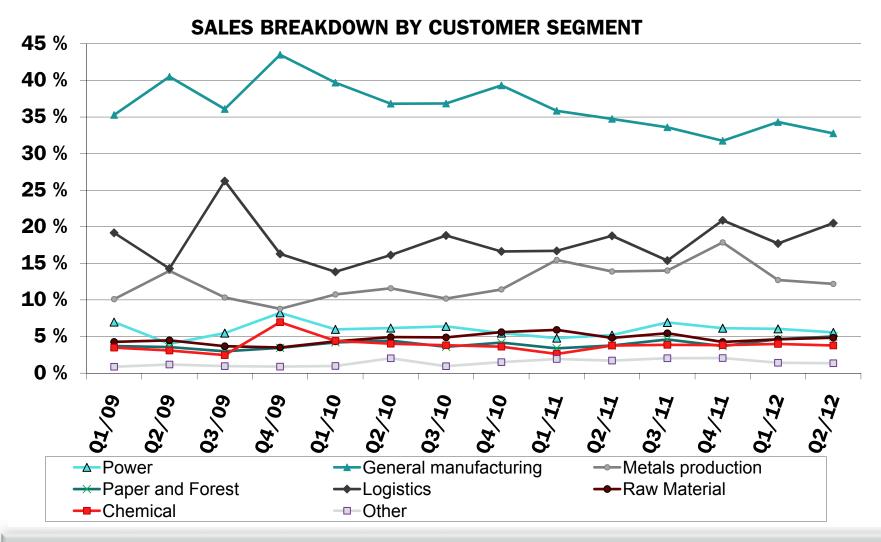


#### **Annual container handling volume**



SOURCE: Drewry Container Port Insight (latest data point May 2012)

## SHARE OF LOGISTICS UP WHILE SHARE OF GENERAL MANUF. AND STEEL DOWN IN 2012



## MARKET OUTLOOK AND FINANCIAL GUIDANCE AS OF JULY 25, 2012

#### Market outlook

- Our current offer base remains on a good level.
- However, there are some signs of a weakening global demand due to the continuing crisis within the Eurozone and slower economic growth in some emerging markets.

#### **Financial guidance**

 Based on the order book, we forecast year 2012 sales and operating profit to be higher than in 2011.



## LONG-TERM OBJECTIVES

#### **Profitability**

 10 % operating margin over the cycle

#### Growth

 Vision to reach a global market share of 30 %

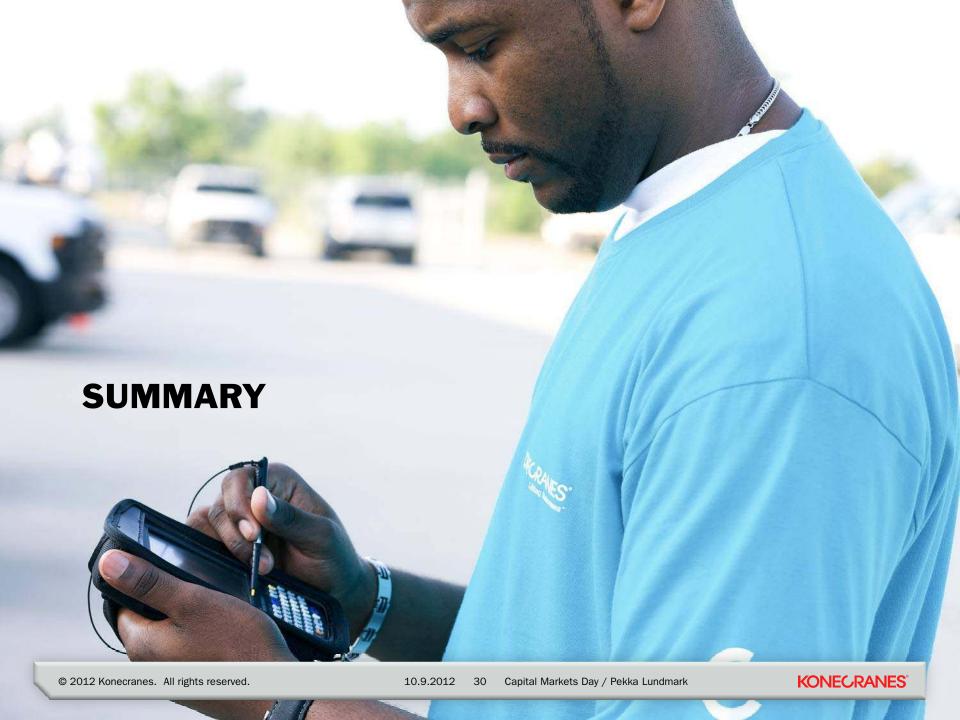
#### **Capital structure**

 No quantitative target for the capital structure, but the optimal long-term gearing (net debt/equity) is considered to be in the range of 50–80 %



## HOW TO REACH THE EBIT MARGIN TARGET OF 10%

- Moderate sales growth
- Tight control of fixed costs, seeking efficiencies in all aspects
- Introducing new value-adding products and services
- Reaping benefits from the IT investments
- Continued development of supply chain





#### SUMMARY - OUR MANAGEMENT PRIORITIES

- 1. Operating profit improvement
- 2. NWC control
- 3. Working towards our vision
- 4. Emerging markets from both product and local presence point of views
- 5. Successful implementation of IT projects

