

PRODUCT STRATEGY IN EMERGING MARKETS

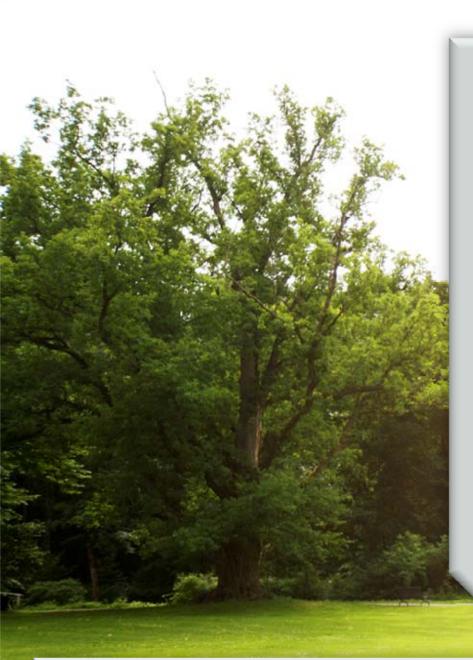
Ryan Flynn

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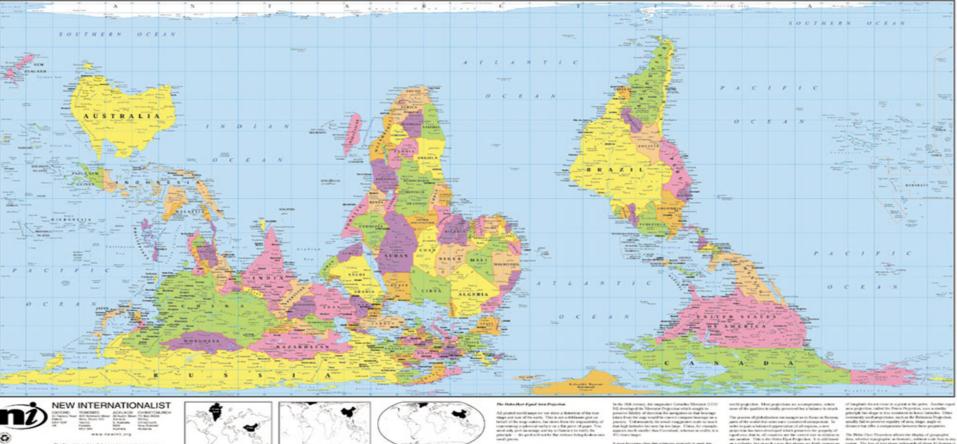
AGENDA

- Emerging market orientation
- Wire Rope Hoists and the China market
- Equipment development in the process and port industry

- Service in emerging markets
- Summary

EMERGING MARKETS "SEEING THINGS DIFFERENTLY"

The World turned Upside Down



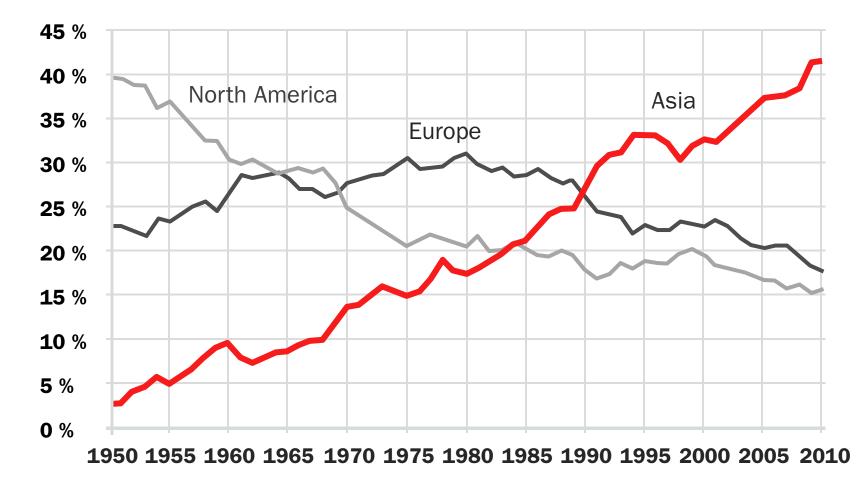
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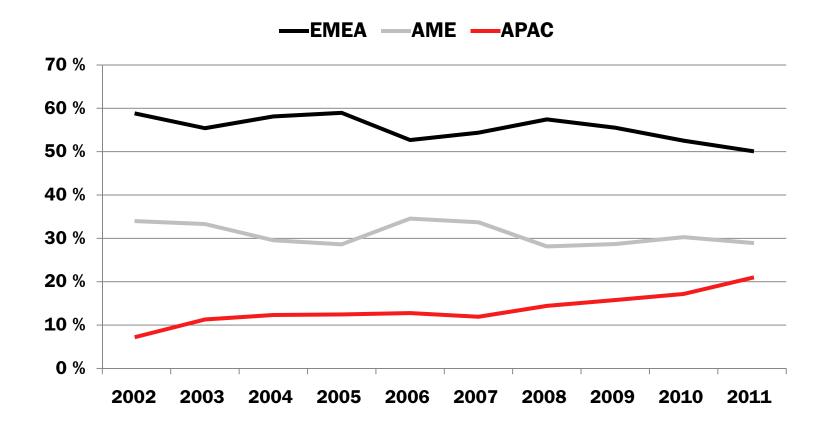


GLOBAL STRUCTURAL CHANGE IS CONTINUING - SHARE OF WORLD INDUSTRIAL PRODUCTION



Source: Maddison (Historical Statistics), IMF, ETLA

APAC'S SHARE OF OUR SALES HAS INCREASED FROM 7% TO 21% IN 10 YEARS



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CHANGING WORLD ORDER



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EMERGING MARKET PRODUCT PLATFROMS

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EMERGING MARKET PRODUCT PLATFORMS: 1: GLOBAL HIGH END PRODUCT PLATFORMS

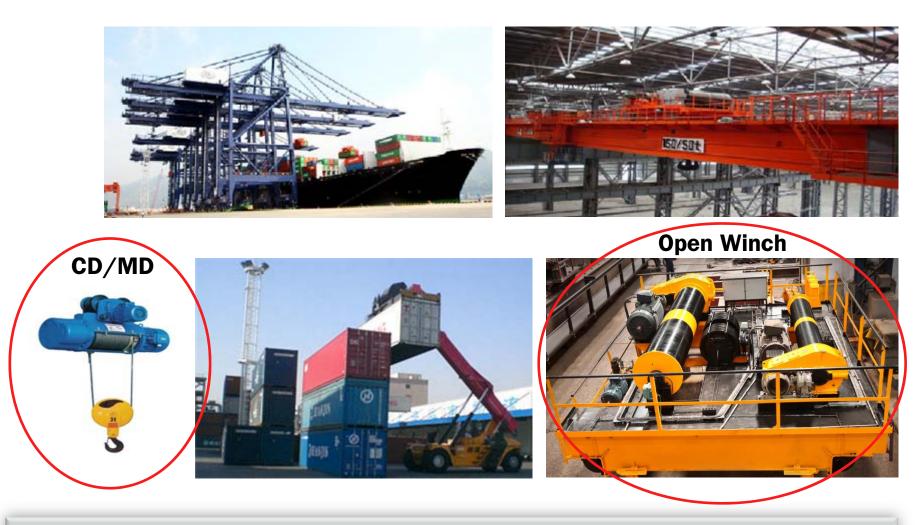


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EMERGING MARKET PRODUCT PLATFORMS: 2: LOCAL "GOOD ENOUGH" PRODUCT PLATFORMS



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WIRE ROPE HOISTS AND THE CHINA MARKET

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WIRE ROPE HOIST MARKET

ESTIMATED GLOBAL WIRE ROPE HOIST MARKET IS: 350.000 UNITS PER ANNUM (EUR 1+ BN)

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CD/MD WIRE ROPE HOISTS

ESTIMATED CD/MD WIRE ROPE HOIST VOLUME: 200.000 UNITS PER ANNUM (EUR 250 M)



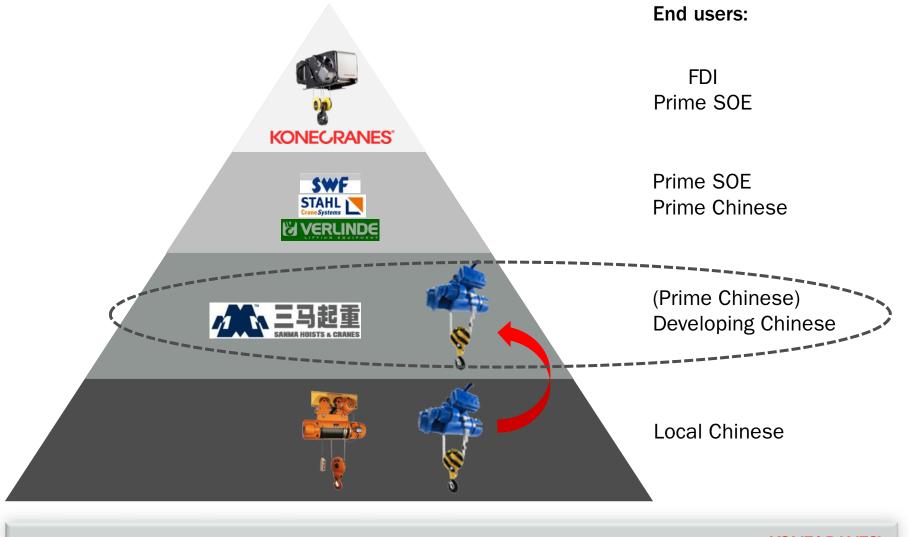
ESTIMATED CD/MD WRHs IN USE over 1.000.000 UNITS

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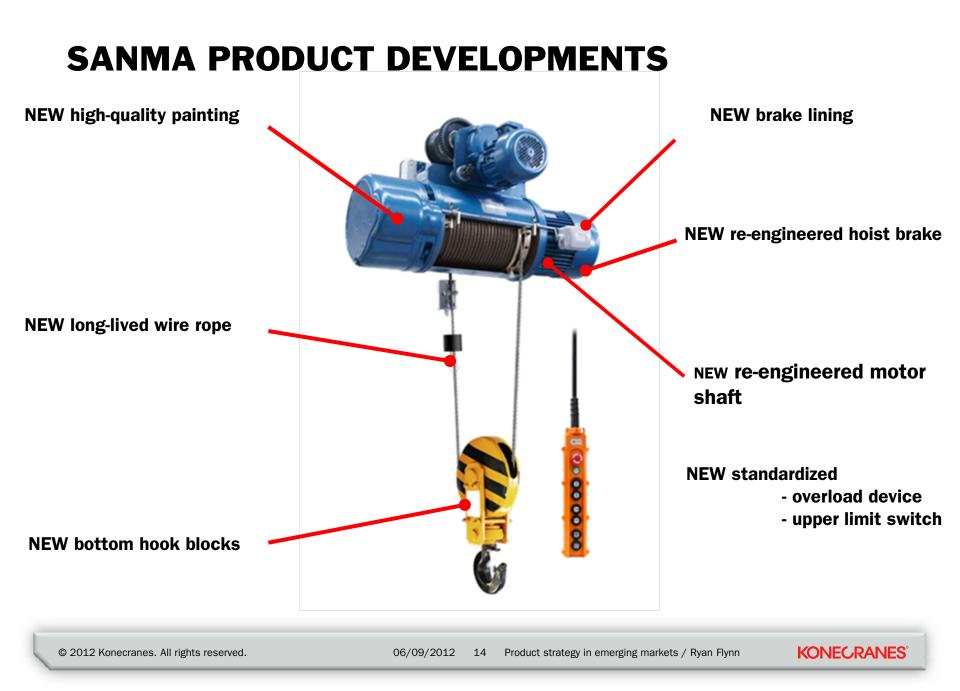
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CHINA – DEVELOPMENT OF MID-SEGMENT



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SANMA QUALITY IMPROVEMENT

- Manufacturing processors
- Investments in machinery
- Testing facilities and quality control
- Packing and shipping
- Documentation

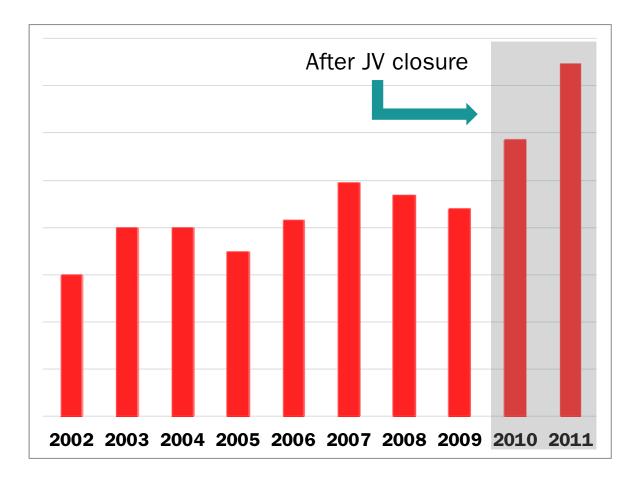




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INCREASING HOIST VOLUMES

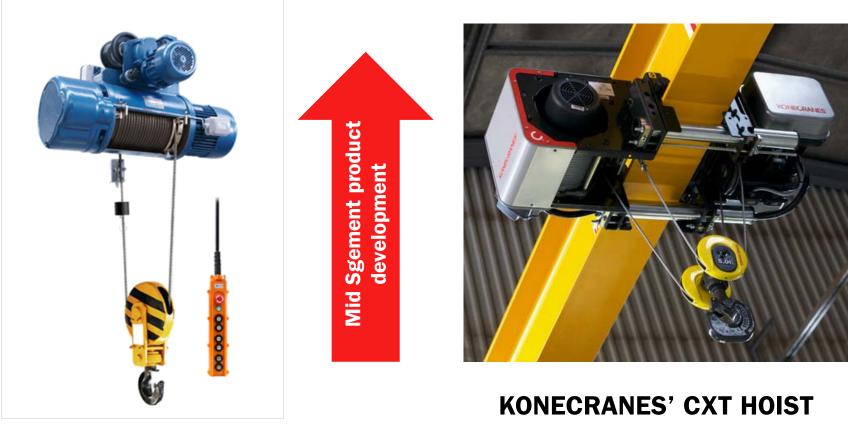




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WIRE ROPE HOIST PRODUCT SEGMENTS



SANMA CD/MD

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EQUIPMENT IN THE PROCESS AND PORTS INDUSTRY

ALCHERMINA

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RSK

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MAERSK

MAERSK

LINA

AREA BARRIER

PSO

MAEREK

MAEREK

MAER

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APM TERMINAL

MAERSK

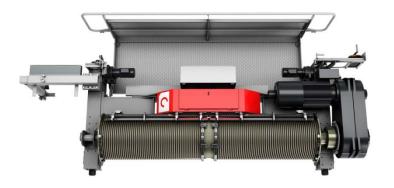
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MAERS

WINCH SOLUTIONS IN THE PROCESS INDUSTRY

Smarton from Konecranes

- Automation features as standard
- Energy saving regenerative braking
- Wide range of Smart options
- Maintenance friendly
- Modular and serial production



Open winch solution from WMI

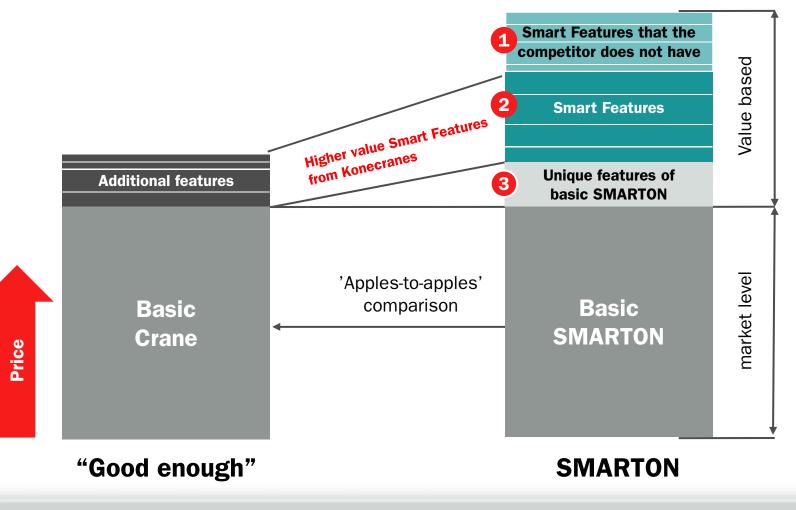
- Robust construction using local components
- Conventional open winch technology
- Modular construction enabling ease of maintenance



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EXAMPLE OF SCALABLE VALUE CREATION



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CONTAINER HANDLING - IMPORTANT SEGMENT

• R&D will be visible in our offering during 2013

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PROJECT MANAGEMENT EXPERIENCE AND LEVERAGING SERVICE OFF EQUIPMENT DELIVERIES



SERVICE IN EMERGING MARKETS

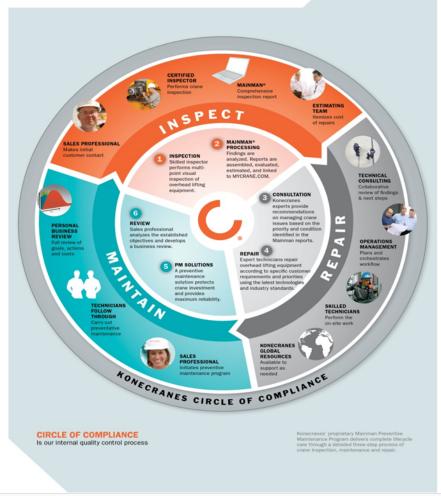
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SERVICE POTENTIAL IN EMERGING MARKETS

CIRCLE OF COMPLIANCE



Developed markets

- Stronger understanding and orientation towards ROI
- Total cost of ownership philosophy
- Safety compliance and employee well being

Emerging markets

- Less value placed on service where labour rates are low
- Preventative maintenance concept has less emphasis

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• Non OEM parts are often used

MARKET SEGMENTS AND OFFERING PROGRESSION

Basic Services

- Compliance
- On-Call Services
- Spare Parts

Service Contract & Preventive Maintenance Program

- Inspection
- Preventive Maintenance
- Predictive Maintenance
- Remote Services
- Repairs / Spare Parts
- Field Modernizations
- SmartSolutions
- Operator Training
- Lifting Equipment
- Site Agreement
- Extended Warranties

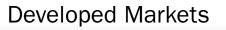
Advanced Diagnostic, Analytic and Planning Services

- Crane Reliability Survey
- Runway & Crane Geometry
- Critical Components Assessment / NDT
- Remote Monitoring , Troubleshooting, and Production/Performance optimization
- Maintenance Assessment Plan (MAP)

Advanced Performance Services and Solutions

- Prescription and Reversed Engineered Parts & Components
- Rebuilds & Overhauls
- Engineered Modernizations
- SmartSolutions
- Customized Training Programs
- Outage Support
- Complete Maintenance Outsourcing

Emerging Markets

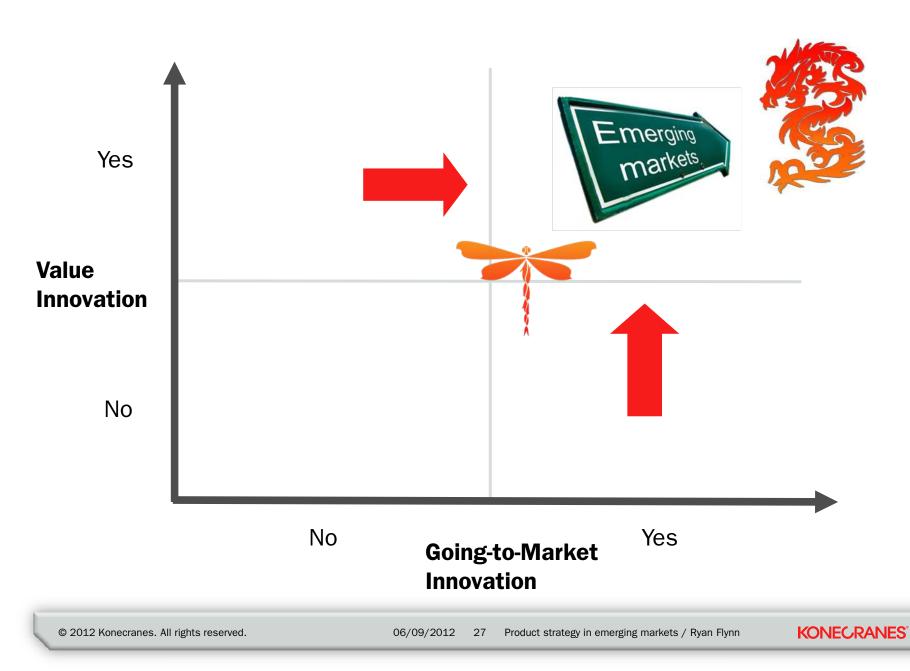


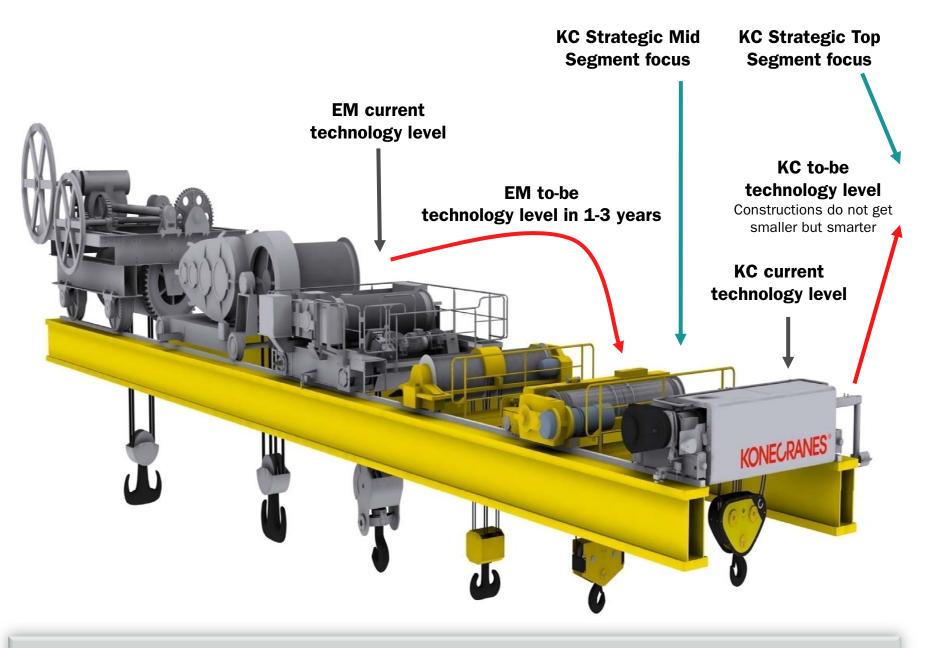
SUMMARY OF WHAT WE ARE DOING

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SUMMARY

- Emerging markets are growing and more important
- R&D is now being undertaken in China and India
- We have a program that focuses on our offering and path to market in Emerging Markets
- We will continue to leverage our group position and will see further growth in Emerging markets

NOT JUST LIFTING THINGS, BUT ENTIRE BUSINESSES

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