

#### **COMPANY**



#### **MEGATRENDS**



#### **BUSINESS OPPORTUNITIES**



#### **CUSTOMER OFFERING**



#### **LIFTING YOUR BUSINESS**

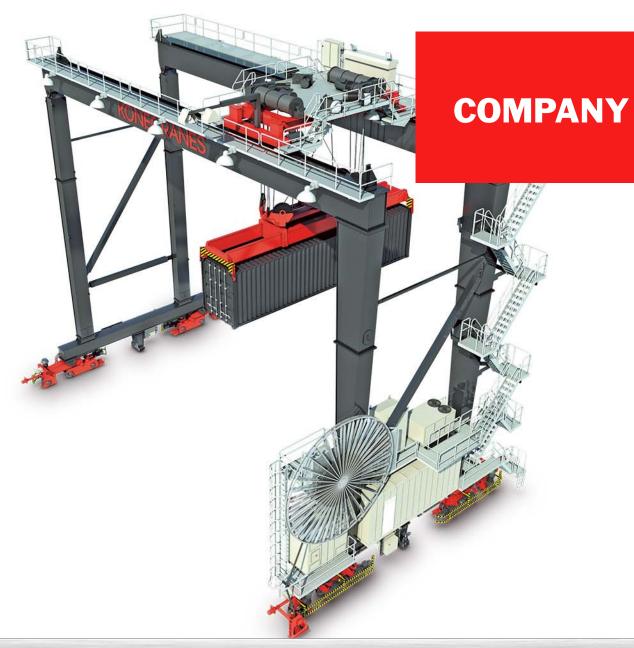


## **PRODUCT PORTFOLIO**



#### **SETTING THE BENCHMARK**





#### COMPANY

Konecranes is a global industry-leading group of lifting businesses. Everything we do is targeted at one goal: improving the safety and productivity of our customers' operations.

When you choose Konecranes, you acquire a trusted source of global experience and knowledge combined with local know-how to empower your material handling.





#### **DRIVERS**

#### **Our Mission**

We're not just lifting things, but entire businesses.

#### **Our Vision**

We know in real time how millions of lifting devices and machine tools are performing. We use this knowledge around the clock to make your operations safer and more productive.



## **OUR VALUES**

Our values lay the cultural foundation for how we operate as a company.

#### **Trust in people:**

We want to be known for our great people.

#### **Total service commitment:**

We want to be known for always keeping our promises.

## **Sustained profitability:**

We want to be known as a financially sound company.

## **COMPANY IN NUMBERS**

11,900 **EMPLOYEES** 

626 **LOCATIONS WORLDWIDE**  **ACTIVE IN ALMOST** 5(1) COUNTRIES

**EQUIPMENT IS** 

61% **OF TOTAL SALES** 

**SERVICE IS** 

39%

**OF TOTAL SALES** 

**MILLION ANNUAL SERVICE CALLS** 

**OVER** 

1,734,000

**REMOTE** CONNECTIONS

**MAINTENANCE CONTRACTS COVERING MORE THAN** 

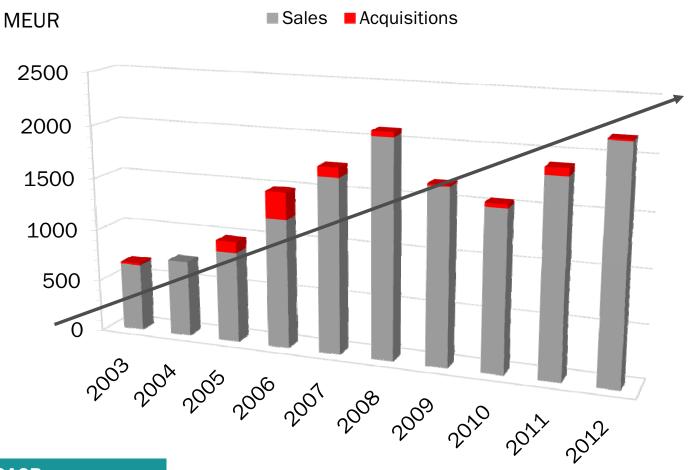
430,000

**EQUIPMENT OF** DIFFERENT **MAKES** 

**€2,170** 

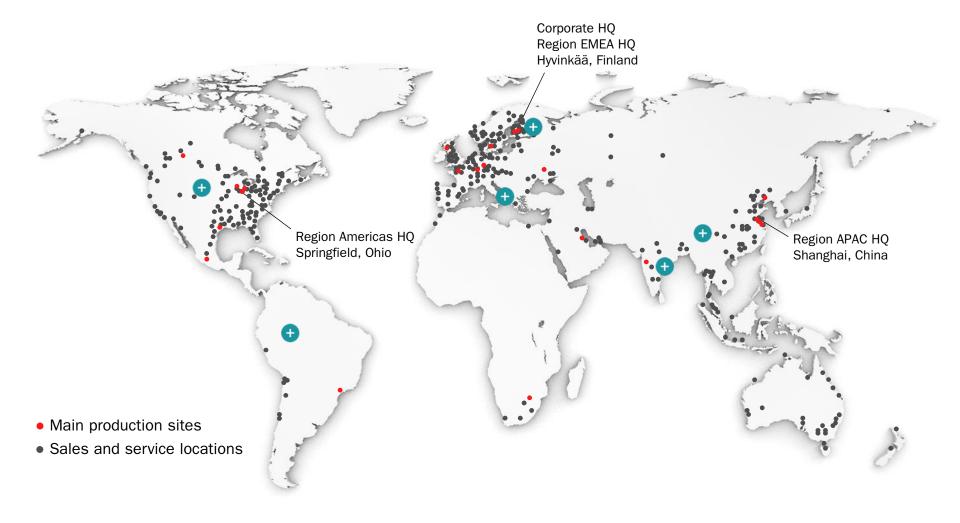
**MILLION IN SALES IN 2012** 

## STRONG TRACK RECORD OF GROWTH



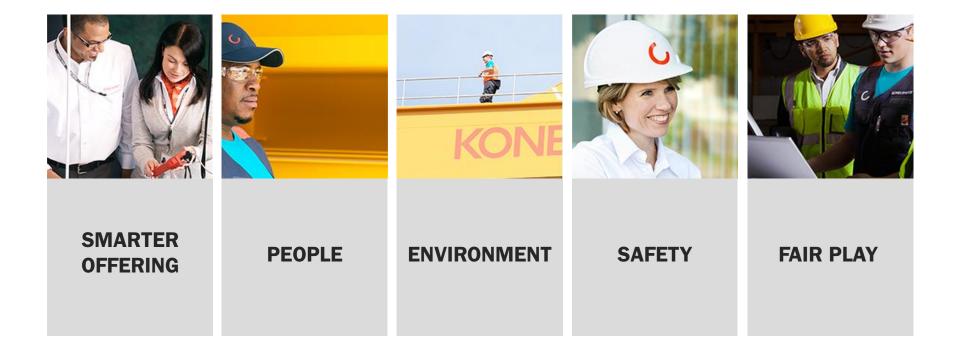
14% CAGR 10% ORGANIC GROWTH

## **COMPANY ON THE MAP**

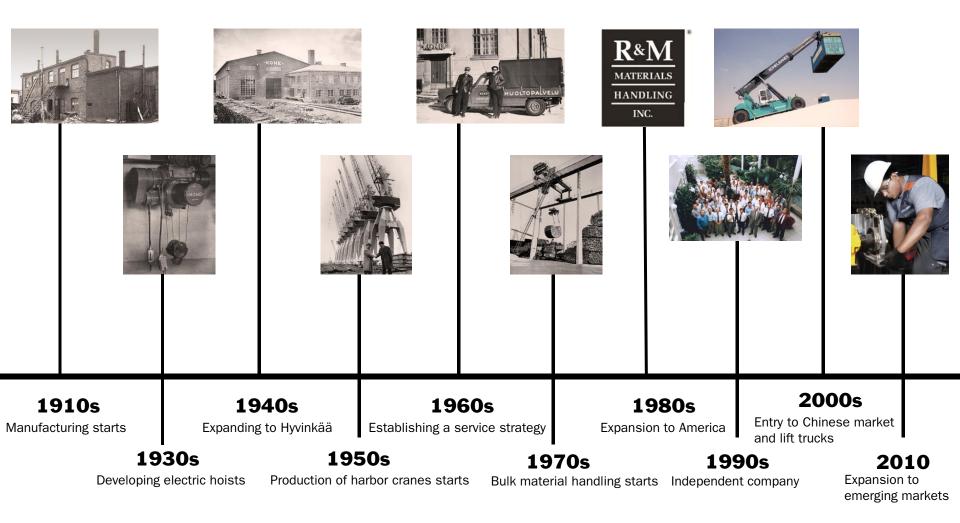


## **CORPORATE RESPONSIBILITY**

Konecranes intends to be here for the long run. We are committed to lifting our customers' businesses responsibly.



## **COMPANY HISTORY**



Corporate presentation

## **MEGATRENDS**



- PEOPLE AND SOCIETY
- **WORLD DEMOGRAPHICS**
- **TECHNOLOGY**
- **ENERGY AND ENVIRONMENT**

# KONECRANES BUSINESS OPPORTUNITIES



#### **MEGATRENDS CREATE BUSINESS OPPORTUNITIES**

#### **TECHNOLOGY**

→ Opportunities for smarter machines that open up the way for new service concepts such as real-time condition monitoring and advanced service. New business opportunities and concepts through data mining.

#### **ENERGY AND ENVIRONMENT**

→Opportunities in improving safety and productivity in customers operations, and in developing eco-efficient products.

#### **WORLD DEMOGRAPHICS**

→ Growth potential from customer segments such as steel, cement, logistics, water, power, waste management and consumer product manufacturing.

#### **PEOPLE AND SOCIETY**

→ Change in company cultures, ways of working, digital working environment, transparency and open dialog.

We develop new technologies to help you

IMPROVE THE ERGONOMICS, SAFETY, AND PRODUCTIVITY OF CRANE OPERATORS.



Automation saves time and is designed to keep your processes running safely and smoothly, helping you to

MAXIMIZE THE PRODUCTIVITY AND LIFECYCLE VALUE OF YOUR INVESTMENT.





## **CUSTOMER OFFERING**



## **CUSTOMER OFFERING**



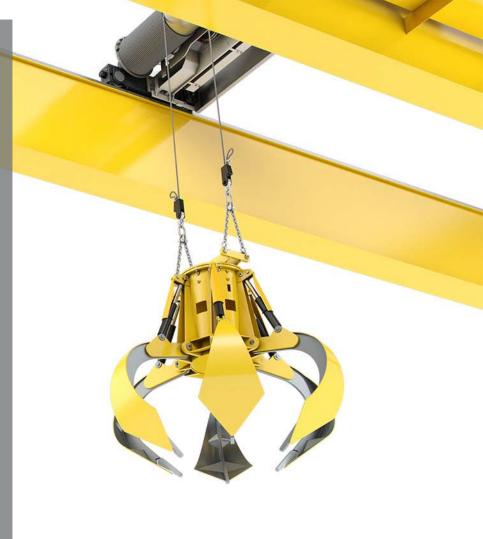
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## LIFTING YOUR BUSINESS

Konecranes is an industry-leading group of lifting businesses that offers a complete range of advanced lifting solutions to different industries worldwide.

Regardless of your lifting needs, Konecranes will provide you with lifting equipment and services that increase the safety, productivity, and value of your business.



#### **MISSION**

We are not just lifting things, but entire businesses.

#### VISION

We know in real time how millions of lifting devices and machine tools perform. We use this knowledge around the clock to make our customers' operations safer and more productive.

#### **KEY STRATEGIC INITIATIVES**







Emerging Markets Offering

#### **VALUES**

Trust in People

Total Service Commitment Sustained Profitability

#### **MEGATRENDS**



PEOPLE AND SOCIETY Generation Y behaves differently. They are IT savvy, and may seek

a different work/life balance, challenge leaders of companies and countries and expect ethical behavior, including good governance and workplace safety.



WORLD
DEMOGRAPHICS
Urbanization, new
megacities, reverse

brain drain with talent returning to emerging countries. The age pyramid favors emerging countries over Western countries. Emerging markets will represent a major part of the world's growth.



TECHNOLOGY Advances in data analytics, automation, sensors, wireless

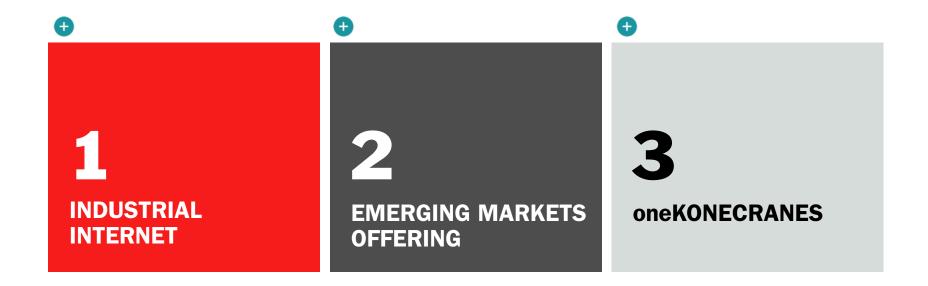
networking and nanotechnology are enabling intelligent "selfaware" machines.



ENERGY AND ENVIRONMENT The need to save energy, find new

sources, control emissions and develop clean energy. Environmental awareness also growing in emerging markets; waste of any kind is increasingly unacceptable.

## **KEY STRATEGIC INITIATIVES**



## **INDUSTRIAL INTERNET**

We make machines intelligent and aware of their condition, and network them to create real-time visibility for enhanced **safety and productivity**. This *unique service* that we offer our customers differentiates us from our competitors.



## **EMERGING MARKETS OFFERING**

**—** 

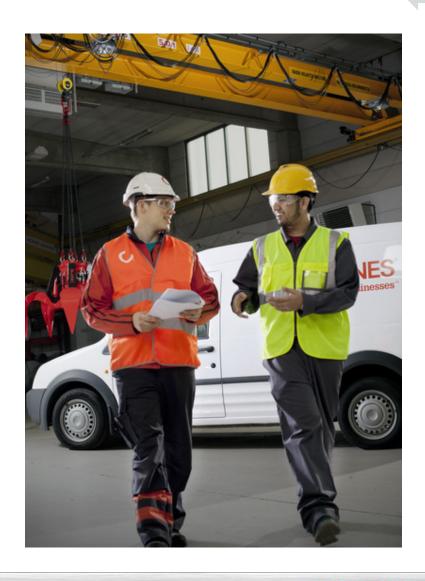
We develop high quality "mid-market" products at lower price points and strengthen our position in emerging markets.



## oneKONECRANES

We streamline our way of working and modernize our information systems to boost productivity and lower operational costs.

- Implementing Konecranes' vision, also for our own operations
- 360° view on our customers
- Real-time visibility to demand and supply
- Improved punctuality, quality and lead times
- Higher scalability, lower transaction cost
- Common tools.



## **PRODUCT PORTFOLIO**





## **SMART CRANES WITH SMART SERVICE**

#### **SERVICE**

- Preventive approach
- Service programs based on customer needs
- Services for lifting equipment of every make
- 4,000 well-trained technicians in 626 locations servicing a contract base of 430,000 items of equipment.

#### **TECHNOLOGY**

- Increased R&D investment
- Focus on digital controls, software, automation, and serviceenabling technologies
- High attention to quality, usability, ergonomics, and environment
- Smart solutions to improve customers' safety and productivity.

MAXIMIZING THE PRODUCTIVITY OF UPTIME MINIMIZING THE COST OF DOWNTIME



## **OUR PRODUCTS AND SERVICES**



WORKSTATION LIFTING SYSTEMS



INDUSTRIAL CRANES – PRODUCTS



INDUSTRIAL CRANES – SOLUTIONS



**NUCLEAR CRANES** 



YARD CRANES



STRADDLE CARRIERS



SHIP-TO-SHORE CRANES



GOLIATH SHIPYARD CRANES



REACH STACKERS



FORKLIFT TRUCKS



COMPREHENSIVE SERVICE



## **SERVICING THE GLOBE**

**MAINTENANCE PROFESSIONALS** 

6,060 4,000 HIGHLY SKILLED **SERVICE TECHNICIANS** 

**MORE THAN** 2,400 **SERVICE VANS** 

**TRUCONNECT® REMOTE SERVICES LAUNCHED IN** 

> 25 COUNTRIES

1.75 **MILLION ANNUAL SERVICE CALLS** 

**SERVICE IS** 40% **OF TOTAL SALES** 

**MAINTENANCE CONTRACTS COVERING MORE THAN** 430,000 **EQUIPMENT OF** 

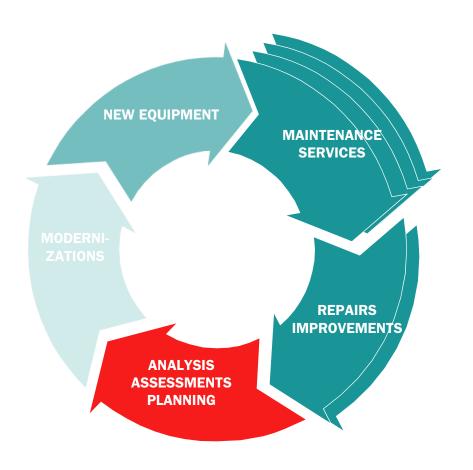
> **DIFFERENT MAKES**

100 **REMOTE SUPPORT CASES PER MONTH** 

73

## **OUR FOCUS, YOUR BENEFITS**

- Improved safety, higher performance and availability, resulting in higher productivity
- Lower total costs of maintenance and downtime
- Prolonged equipment service life.



# SERVICE PROGRAMS BASED ON YOUR NEEDS

#### **CONTACT**

#### CONDITION

#### CARE

#### **COMMITMENT**

#### **COMPLETE**



Any single maintenance or repair work on a needs basis.



Periodic and scheduled inspection services.



Periodic inspections and preventive maintenance.



Wide scope maintenance partnership with common KPI's.



Full responsibility of equipment, maintenance and personnel.

# ADVANCED DIAGNOSTICS AND NEW SERVICES

#### **RailQ Runway Survey**

Faster, safer and more accurate.

#### **RopeQ Wire Rope Inspection**

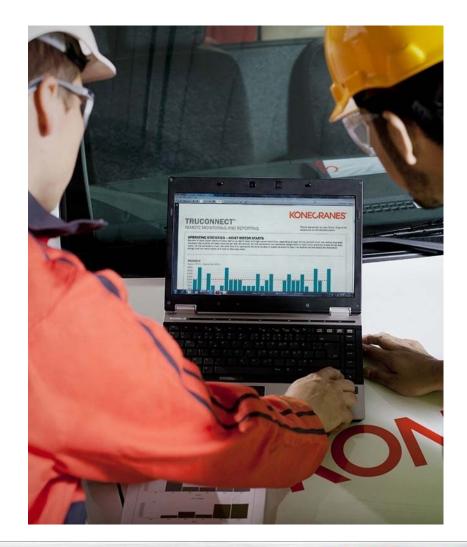
Inspecting what you cannot see.

#### **AGILON® Material Handling**

The right parts, in the right place, at the right time.

#### **TRUCONNECT® Remote Services**

The future of maintenance.



# TRUCONNECT® REMOTE SERVICES OFFERING

## TRUCONNECT® REMOTE MONITORING AND REPORTING



## TRUCONNECT® REMOTE DIAGNOSTICS AND TECHNICAL SUPPORT



## TRUCONNECT® REAL-TIME PRODUCTION EFFICIENCY MONITORING



## **INDUSTRIAL DESIGN PHILOSOPHY**

1

DEVELOP
PRODUCTS THAT
ARE CLEAR AND
INTELLIGENT

2

EASY-TO-USE PRODUCTS ARE SAFER FOR USERS 3

USER-FRIENDLINESS LEADS TO BETTER BUSINESS FLOW AND PRODUCTIVITY

WHEN DEVELOPING NEW TECHNOLOGIES, WE TALK WITH OUR CUSTOMERS AND STUDY HOW PEOPLE INTERACT WITH THE EQUIPMENT.

## **KONECRANES DNA**



























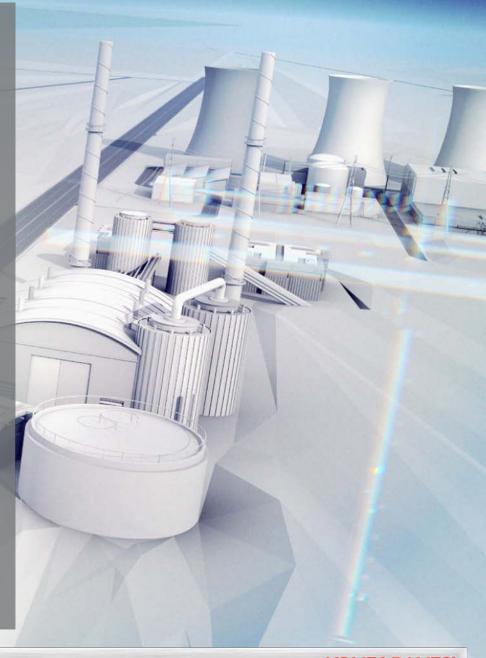






## **INDUSTRY LEADERSHIP**

- Securing lifting in industrial processes since the 1930s: over 80 years of experience.
- Constantly shaping the lifting industry by striving to make our customer's operations safer and more productive.
- Continually setting the benchmark in technology, automation and real-time services in the lifting industry.



### **GROWTH IS STRENGTH**

#### **WE ARE HERE TO STAY**

- With the technologies and knowhow to lift you well into the future.
- With a customer focus that puts your business at the center of ours.
- With an entrepreneurial attitude that drives growth.
- With a commitment to the wellbeing and competence of our people.
- A dedication to developing your business as your long-term partner and single-source supplier.

## **GROWTH IS STRENGTH**

WE CONTINUE TO STRENGTHEN OUR POSITION AS THE WORLD'S LEADER IN LIFTING SOLUTIONS.



### NOT JUST LIFTING THINGS, BUT ENTIRE BUSINESSES